# The Community College Survey of Student Engagement (CCSSE) <br> Overview of 2014 Survey Results South Arkansas Community College 


#### Abstract

This CCSSE Drop-In Overview Report Template can be customized using your college's CCSSE results. The light blue text provided throughout the template provides instructions to assist you in presenting your findings. Please note that the 2014 CCSSE Cohort data provided throughout the presentation are accurate. All of the data listed for South Arkansas Community College, however, will need to be updated to reflect your college's results. You can review your results through the Members Only Online Reporting System by selecting Standard Reports from the vertical navigation bar.


This tool may be used in conjunction with the CCSSE Drop-In Overview Presentation Template, a PowerPoint template that assists colleges in presenting CCSSE data to their college community. This resource is available in the Tools section of the CCSSE website.

## Introduction

The Community College Survey of Student Engagement (CCSSE), a product and service of the Center for Community College Student Engagement, provides information about effective educational practice in community colleges and assists institutions in using that information to promote improvements in student learning and persistence. The Center's goal is to provide member colleges with results that can be used to inform decision making and target institutional improvements. Student engagement, or the amount of time and energy students invest in meaningful educational practices, is the underlying foundation for the Center's work. The CCSSE survey instrument is designed to capture student engagement as a measure of institutional quality.

## CCSSE Member Colleges

CCSSE data analyses include a three-year cohort of participating colleges. This approach increases the total number of institutions and students contributing to the national dataset; this in turn increases the reliability of the overall results. In addition, the three-year cohort approach minimizes the impact, in any given year, of statewide consortia participation.

The 2014 CCSSE Cohort includes all colleges that participated in CCSSE from 2012 through 2014. If a college participated more than one time in the three-year period, the cohort includes data only from its
most recent year of participation. The 2014 CCSSE Cohort represents over 438,000 community college students from 684 community and technical colleges in 48 states and the District of Columbia, three Canadian provinces, plus Bermuda, Micronesia, and the Marshall Islands.

## CCSSE Sampling

In CCSSE sampling procedures, students are sampled at the classroom level. The survey was administered in classes randomly selected from all of the courses offered by the institution during the spring academic term, excluding non-credit, dual-enrollment, distance learning, all but the highest level ESL courses, labs, individual instruction, and individual study or self-paced classes.

Of those students sampled at our institution, 419 respondents submitted usable surveys. The number of completed surveys produced an overall "percent of target" rate of $70 \%$. The percent of target rate is the ratio of the adjusted number of completed surveys (surveys that were filled out properly and did not fall into any of the exclusionary categories) to the target sample size.

## Excluded Respondents

Exclusions serve the purpose of ensuring that all institutional reports are based on the same sampling methods and that results are therefore comparable across institutions. Respondents are excluded from institutional reports for the following reasons:
x The respondent did not indicate whether he or she was enrolled full-time or less than full-time at the institution.
$\mathbf{x}$ The survey is invalid. A survey is invalid if a student does not answer any of the 21 sub-items in item 4, answers very often to all 21 sub-items, or answers never to all 21 sub-items.
$\mathbf{x}$ The student reported his or her age as under 18.
$\mathbf{x}$ The student indicated that he or she had taken the survey in a previous class or did not respond to item 3.

- Oversample respondents are not included because they are selected outside of CCSSEs primary sampling procedures.


## 2014 Student Respondent Profile

Please note that percentages may not add up to $100 \%$ in each category due to missing data and/or rounding.

## Enrollment Status

$30 \%$ of surveyed students report being less than full-time college students, compared to $28 \%$ of the 2014 CCSSE Cohort colleges' student respondents. $70 \%$ of the student respondents at our college report attending college full-time, while $72 \%$ of the 2014 CCSSE Cohort colleges' student respondents attended full-time.

Population data ${ }^{1}$ for all students at our college is $30 \%$ less than full-time and $70 \%$ full-time. This inverse representation is a result of the sampling technique and the in-class administration process. For this reason, survey results are either weighted or disaggregated on the full-time/less than full-time variable so that reports will accurately reflect the underlying student population.

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## Age

Student respondents at our college range in age from 18 to $65+$ years old. $58 \%$ are between 18 and 24 years old. Students at our college are older than the 2014 CCSSE Cohort, of which over half ( $63 \%$ ) of students are between 18 and 24 .

## Sex

$28 \%$ of student respondents are male and $69 \%$ are female, which is not comparable to the 2014 CCSSE Cohort, which is $43 \%$ male and $55 \%$ female.

## Racial Identification

48\% of our student respondents identified themselves as White, Non-Hispanic; 3\% as Hispanic, Latino, Spanish; 38\% as Black or African American; and 0\% as Asian, Asian American, or Pacific Islander. $1 \%$ of the student respondents are American Indian or Native American. 2\% marked other when responding to the question, "What is your racial identification?"

Our student sample is more diverse than the 2014 CCSSE Cohort, which is comprised of $56 \%$ White/Non-Hispanic; 14\% Hispanic, Latino, Spanish; 11\% Black or African American; 5\% Asian, Asian American, or Pacific Islander; and 2\% American Indian or Native American respondents

## International Students

$5 \%$ of our students responded yes to the question, "Are you an international student or foreign national?"

Our college has fewer international students than the 2014 CCSSE Cohort, of which 6\% are international.

The results for the following student respondent categories are weighted according to the most recent IPEDS population data.

## Limited English Speaking Students

At our college, $4.5 \%$ of CCSSE respondents are non-native English speakers.

## First-Generation Status

$48 \%$ of student respondents indicate that neither parent has earned a degree higher than a high school diploma nor has college experience; accordingly, these students are considered "first-generation."
$39.1 \%$ indicate that their mothers' highest level of education is a high school diploma (with no college experience), and $44.2 \%$ indicate that level for their fathers.

## College-Sponsored Activities

$65.7 \%$ of students respondents do not participate in any college-sponsored activities (including organizations, campus publications, student government, intercollegiate or intramural sports, etc.) while $27.5 \%$ typically spend only 1 to 5 hours per week participating in these activities.

## Educational Attainment

$66.4 \%$ of respondents report starting their college careers at this community college. Approximately $65.7 \%$ of students indicate that their highest level of educational attainment is a high school diploma or GED; $70.7 \%$ have completed fewer than 30 credit hours of college-level work; $24.8 \%$ report having either a certificate or an associate degree; 3.9\% have earned a bachelor's degree; and 1.3\% have earned an advanced degree.

## Total Credit Hours Earned

$52.8 \%$ of surveyed students have completed fewer than 15 credit hours; $17.9 \%$ have completed $15-29$ credit hours; and $29.3 \%$ have completed more than 30 credit hours.

## External Commitments

$41.2 \%$ of student respondents work 21 or more hours per week; $35.0 \%$ care for dependents at least twenty hours per week; and $36.8 \%$ spend at least six hours per week commuting to class.

## Goals

Students were asked to indicate their reasons or goals for attending this college; students could choose more than one primary and secondary goal. 32.8\% indicated that transferring to a 4 -year college or university is a primary goal, while $29 \%$ indicated this as a secondary goal. $74.3 \%$ indicated that obtaining an associate degree is a primary goal, while $16.5 \%$ indicated this as a secondary goal. Additionally, $56.2 \%$ indicated obtaining or updating job-related skills is a primary goal, while 54.1\% indicated that self-improvement/personal enjoyment is a primary goal.

## CCSSE Benchmarks of Effective Educational Practice

To assist colleges in their efforts to reach for excellence, the Center reports national benchmarks of effective educational practice in community colleges. Research shows that the more actively engaged students are-with college faculty and staff, with other students, and with the subject matter-the more likely they are to learn and to achieve their academic goals.

CCSSE benchmarks are groups of conceptually related survey items that focus on institutional practices and student behaviors that promote student engagement-and that are positively related to student learning and persistence. Benchmarks are used to compare each institution's performance to that of similar institutions and with the CCSSE Cohort. Each individual benchmark score is computed by averaging the scores on survey items that make up that benchmark. Benchmark scores are standardized so that the mean (the average of all participating students) always is 50 and the standard deviation is 25 . The five benchmarks of effective educational practice in community colleges are: active and collaborative learning, student effort, academic challenge, student-faculty interaction, and support for learners.

## Active and Collaborative Learning

Students learn more when they are actively involved in their education and have opportunities to think about and apply what they are learning in different settings. Through collaborating with others to solve problems or master challenging content, students develop valuable skills that prepare them to deal with the kinds of situations and problems they will encounter in the workplace, the community, and their personal lives.

|  |  |  | SouthArk 2014 |  | Small Colleges |  | 2014 Cohort |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Variable | Responses | Count | Percent | Count | Percent | Count | Percent |
| Item 4: In your experiences at this college during the current school year, about how often have you done each of the following? |  |  |  |  |  |  |  |  |
| 4a. Asked questions in class or contributed to class discussions [ACTCOLL] | CLQUEST | Never | 9 | 2.2 | 2,514 | 2 | 11,470 | 2.6 |
|  |  | Sometimes | 116 | 27.8 | 36,113 | 28.9 | 139,964 | 32 |
|  |  | Often | 155 | 37.1 | 45,345 | 36.3 | 154,254 | 35.2 |
|  |  | Very often | 138 | 33 | 40,896 | 32.8 | 132,028 | 30.2 |


|  |  | Total | 418 | 100 | 124,868 | 100 | 437,716 | 100 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4b. Made a class presentation [ACTCOLL] | CLPRESEN | Never | 158 | 38 | 33,183 | 26.7 | 116,671 | 26.8 |
|  |  | Sometimes | 167 | 40.2 | 50,764 | 40.8 | 178,153 | 40.8 |
|  |  | Often | 60 | 14.5 | 28,053 | 22.5 | 98,787 | 22.7 |
|  |  | Very often | 30 | 7.3 | 12,451 | 10 | 42,528 | 9.8 |
|  |  | Total | 416 | 100 | 124,452 | 100 | 436,139 | 100 |
| 4f. Worked with other students on projects during class [ACTCOLL] | CLASSGRP | Never | 57 | 13.8 | 13,883 | 11.2 | 51,443 | 11.9 |
|  |  | Sometimes | 157 | 37.8 | 46,680 | 37.8 | 166,131 | 38.3 |
|  |  | Often | 136 | 32.7 | 42,261 | 34.2 | 145,883 | 33.7 |
|  |  | Very often | 65 | 15.7 | 20,824 | 16.8 | 69,809 | 16.1 |
|  |  | Total | 416 | 100 | 123,648 | 100 | 433,266 | 100 |
| 4 g . Worked with classmates outside of class to prepare class assignments [ACTCOLL] | OCCGRP | Never | 145 | 34.7 | 44,591 | 36 | 162,611 | 37.4 |
|  |  | Sometimes | 172 | 41.2 | 46,618 | 37.6 | 164,913 | 38 |
|  |  | Often | 56 | 13.4 | 22,772 | 18.4 | 74,469 | 17.1 |
|  |  | Very often | 44 | 10.7 | 10,008 | 8.1 | 32,454 | 7.5 |
|  |  | Total | 417 | 100 | 123,989 | 100 | 434,447 | 100 |
| 4h. Tutored or taught other students (paid or voluntary) [ACTCOLL] | TUTOR | Never | 298 | 71.3 | 88,054 | 70.9 | 314,348 | 72.2 |
|  |  | Sometimes | 80 | 19.2 | 25,057 | 20.2 | 84,204 | 19.3 |
|  |  | Often | 27 | 6.6 | 7,189 | 5.8 | 23,965 | 5.5 |
|  |  | Very often | 12 | 3 | 3,864 | 3.1 | 12,775 | 2.9 |
|  |  | Total | 418 | 100 | 124,164 | 100 | 435,292 | 100 |
| 4i. Participated in a communitybased project as a part of a regular course [ACTCOLL] | COMMPROJ | Never | 295 | 70.9 | 91,318 | 73.8 | 326,796 | 75.4 |
|  |  | Sometimes | 77 | 18.4 | 22,501 | 18.2 | 74,172 | 17.1 |
|  |  | Often | 28 | 6.7 | 6,878 | 5.6 | 22,254 | 5.1 |
|  |  | Very often | 17 | 4 | 3,007 | 2.4 | 10,190 | 2.4 |
|  |  | Total | 417 | 100 | 123,703 | 100 | 433,412 | 100 |
| 4r. Discussed ideas from your readings or classes with others outside of class (students, family members, co-workers, etc.) [ACTCOLL] | OOCIDEAS | Never | 51 | 12.4 | 16,421 | 13.2 | 58,941 | 13.6 |
|  |  | Sometimes | 169 | 40.7 | 46,561 | 37.5 | 163,539 | 37.6 |
|  |  | Often | 113 | 27.1 | 37,172 | 29.9 | 128,203 | 29.5 |
|  |  | Very often | 82 | 19.8 | 23,973 | 19.3 | 84,268 | 19.4 |
|  |  | Total | 415 | 100 | 124,127 | 100 | 434,951 | 100 |

## Student Effort

Students' behaviors contribute significantly to their learning and the likelihood that they will attain their educational goals. "Time on task" is a key variable, and there are a variety of settings and means through which students may apply themselves to the learning process.

|  |  |  | SouthArk 2014 |  | Small Colleges |  | 2014 Cohort |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Variable | Responses | Count | Percent | Count | Percent | Count | Percent |
| Item 4: In your experiences at this college during the current school year, about how often have you done each of the following? |  |  |  |  |  |  |  |  |
| 4c. Prepared two or more drafts of a paper or assignment before turning it in [STUEFF] | REWROPAP | Never | 95 | 22.9 | 23,935 | 19.3 | 85,900 | 19.8 |
|  |  | Sometimes | 109 | 26.3 | 36,914 | 29.8 | 126,722 | 29.2 |
|  |  | Often | 101 | 24.3 | 37,221 | 30 | 130,144 | 30 |
|  |  | Very often | 110 | 26.5 | 25,883 | 20.9 | 91,603 | 21.1 |
|  |  | Total | 415 | 100 | 123,953 | 100 | 434,369 | 100 |
|  | INTEGRAT | Never | 72 | 17.1 | 11,771 | 9.5 | 41,507 | 9.5 |


| 4d. Worked on a paper or project that required integrating ideas or information from various sources [STUEFF] |  | Sometimes | 148 | 35.3 | 33,001 | 26.6 | 112,946 | 26 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Often | 112 | 26.8 | 46,744 | 37.7 | 163,236 | 37.6 |
|  |  | Very often | 87 | 20.9 | 32,570 | 26.2 | 117,024 | 26.9 |
|  |  | Total | 419 | 100 | 124,086 | 100 | 434,712 | 100 |
| 4 e . Came to class without completing readings or assignments [STUEFF] | CLUNPREP | Never | 162 | 39.3 | 44,712 | 36.1 | 148,816 | 34.3 |
|  |  | Sometimes | 207 | 50.2 | 63,978 | 51.7 | 229,074 | 52.8 |
|  |  | Often | 34 | 8.2 | 10,756 | 8.7 | 40,081 | 9.2 |
|  |  | Very often | 9 | 2.2 | 4,326 | 3.5 | 15,972 | 3.7 |
|  |  | Total | 413 | 100 | 123,772 | 100 | 433,944 | 100 |
| Item 6: During the current school year, about how much reading and writing have you done at this college? |  |  |  |  |  |  |  |  |
| 6b. Number of books read on your own (not assigned) for personal enjoyment or academic enrichment [STUEFF] | READOWN | None | 133 | 32.1 | 40,582 | 32.9 | 133,990 | 31 |
|  |  | 1 to 4 | 190 | 46 | 54,770 | 44.4 | 199,013 | 46.1 |
|  |  | 5 to 10 | 52 | 12.6 | 15,897 | 12.9 | 57,441 | 13.3 |
|  |  | 11 to 20 | 28 | 6.7 | 6,214 | 5 | 21,618 | 5 |
|  |  | More than 20 | 11 | 2.6 | 5,920 | 4.8 | 19,874 | 4.6 |
|  |  | Total | 413 | 100 | 123,382 | 100 | 431,936 | 100 |
| Item 10: About how many hours do you spend in a typical 7-day week doing each of the following? |  |  |  |  |  |  |  |  |
| 10a. Preparing for class (studying, reading, writing, rehearsing, doing homework, or other activites related to your program) [STUEFF] | ACADPR01 | None | 8 | 1.9 | 2,146 | 1.7 | 6,632 | 1.5 |
|  |  | 1-5 hours | 182 | 44.6 | 47,886 | 38.9 | 169,475 | 39.3 |
|  |  | 6-10 hours | 106 | 25.9 | 35,777 | 29.1 | 128,916 | 29.9 |
|  |  | 11-20 hours | 66 | 16.2 | 22,832 | 18.5 | 79,543 | 18.5 |
|  |  | 21-30 hours | 24 | 5.8 | 9,053 | 7.4 | 29,727 | 6.9 |
|  |  | More than 30 hours | 23 | 5.6 | 5,391 | 4.4 | 16,617 | 3.9 |
|  |  | Total | 409 | 100 | 123,086 | 100 | 430,910 | 100 |
| Item 13.1: How often do you use the following services at this college? |  |  |  |  |  |  |  |  |
| 13.1d. Peer or other tutoring [STUEFF] | USETUTOR | Don't know/N.A. | 89 | 23.3 | 27,979 | 23.4 | 98,260 | 23.5 |
|  |  | Rarely/Never | 181 | 47.3 | 54,923 | 45.9 | 192,832 | 46.2 |
|  |  | Sometimes | 82 | 21.5 | 25,022 | 20.9 | 87,117 | 20.9 |
|  |  | Often | 31 | 8 | 11,643 | 9.7 | 39,307 | 9.4 |
|  |  | Total | 383 | 100 | 119,567 | 100 | 417,516 | 100 |
| 13.1e. Skill labs (writing, math, etc.) [STUEFF] | USELAB | Don't know/N.A. | 54 | 14.4 | 24,046 | 20.2 | 86,102 | 20.7 |
|  |  | Rarely/Never | 108 | 28.5 | 41,255 | 34.6 | 153,418 | 36.8 |
|  |  | Sometimes | 104 | 27.4 | 30,728 | 25.8 | 103,759 | 24.9 |
|  |  | Often | 113 | 29.8 | 23,269 | 19.5 | 73,350 | 17.6 |
|  |  | Total | 378 | 100 | 119,298 | 100 | 416,630 | 100 |
| 13.1h. Computer lab [STUEFF] | USECOMLB | Don't know/N.A. | 27 | 7.2 | 13,647 | 11.4 | 51,668 | 12.4 |
|  |  | Rarely/Never | 63 | 16.7 | 27,760 | 23.2 | 105,343 | 25.2 |
|  |  | Sometimes | 104 | 27.5 | 37,928 | 31.7 | 129,231 | 31 |
|  |  | Often | 183 | 48.5 | 40,277 | 33.7 | 131,268 | 31.4 |
|  |  | Total | 378 | 100 | 119,611 | 100 | 417,510 | 100 |

## Academic Challenge

Challenging intellectual and creative work is central to student learning and collegiate quality. Ten survey items address the nature and amount of assigned academic work, the complexity of cognitive tasks presented to students, and the standards faculty members use to evaluate student performance.

|  |  |  | SouthArk 2014 |  | Small Colleges |  | 2014 Cohort |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Variable | Responses | Count | Percent | Count | Percent | Count | Percent |
| Item 4: In your experiences at this college during the current school year, about how often have you done each of the following? |  |  |  |  |  |  |  |  |
| 4 p. Worked harder than you thought you could to meet an instructor's standards or expectations [ACCHALL] | WORKHARD | Never | 27 | 6.6 | 10,472 | 8.5 | 40,249 | 9.3 |
|  |  | Sometimes | 136 | 32.9 | 44,400 | 35.8 | 158,512 | 36.5 |
|  |  | Often | 153 | 36.9 | 45,381 | 36.6 | 156,286 | 36 |
|  |  | Very often | 98 | 23.6 | 23,616 | 19.1 | 78,879 | 18.2 |
|  |  | Total | 414 | 100 | 123,869 | 100 | 433,926 | 100 |
| Item 5: During the current school year, how much has your coursework at this college emphasized the following mental activities? |  |  |  |  |  |  |  |  |
| 5b. Analyzing the basic elements of an idea, experience, or theory [ACCHALL] | ANALYZE | Very little | 26 | 6.3 | 5,744 | 4.6 | 19,009 | 4.4 |
|  |  | Some | 118 | 28.8 | 33,541 | 27 | 112,697 | 25.9 |
|  |  | Quite a bit | 144 | 35 | 53,107 | 42.8 | 186,809 | 43 |
|  |  | Very much | 122 | 29.8 | 31,697 | 25.5 | 116,244 | 26.7 |
|  |  | Total | 410 | 100 | 124,089 | 100 | 434,759 | 100 |
| 5c. Synthesizing and organizing ideas, information, or experiences in new ways [ACCHALL] | SYNTHESZ | Very little | 30 | 7.2 | 8,138 | 6.6 | 28,846 | 6.7 |
|  |  | Some | 124 | 30.2 | 38,939 | 31.5 | 133,858 | 30.9 |
|  |  | Quite a bit | 150 | 36.6 | 48,477 | 39.2 | 168,424 | 38.9 |
|  |  | Very much | 107 | 26 | 28,016 | 22.7 | 101,705 | 23.5 |
|  |  | Total | 411 | 100 | 123,570 | 100 | 432,833 | 100 |
| 5d. Making judgments about the value or soundness of information, arguments, or methods [ACCHALL] | EVALUATE | Very little | 54 | 13.3 | 14,500 | 11.7 | 50,837 | 11.7 |
|  |  | Some | 147 | 36.2 | 42,990 | 34.7 | 147,105 | 33.9 |
|  |  | Quite a bit | 116 | 28.6 | 42,505 | 34.4 | 149,480 | 34.5 |
|  |  | Very much | 89 | 21.8 | 23,733 | 19.2 | 86,038 | 19.8 |
|  |  | Total | 407 | 100 | 123,728 | 100 | 433,460 | 100 |
| 5e. Applying theories or concepts to practical problems or in new situations [ACCHALL] | APPLYING | Very little | 32 | 7.7 | 10,828 | 8.7 | 39,739 | 9.2 |
|  |  | Some | 153 | 36.8 | 39,707 | 32 | 137,703 | 31.7 |
|  |  | Quite a bit | 134 | 32.3 | 44,787 | 36.1 | 156,232 | 36 |
|  |  | Very much | 96 | 23.1 | 28,585 | 23.1 | 100,376 | 23.1 |
|  |  | Total | 415 | 100 | 123,906 | 100 | 434,050 | 100 |
| 5f. Using information you have read or heard to perform a new skill [ACCHALL] | PERFORM | Very little | 27 | 6.5 | 8,545 | 6.9 | 33,652 | 7.7 |
|  |  | Some | 108 | 26 | 33,650 | 27.1 | 119,576 | 27.4 |
|  |  | Quite a bit | 152 | 36.7 | 45,433 | 36.5 | 157,870 | 36.2 |
|  |  | Very much | 128 | 30.8 | 36,700 | 29.5 | 124,535 | 28.6 |
|  |  | Total | 415 | 100 | 124,328 | 100 | 435,633 | 100 |
| Item 6: During the current school year, about how much reading and writing have you done at this college? |  |  |  |  |  |  |  |  |
| 6a. Number of assigned textbooks, manuals, books, or book-length packs of course readings [ACCHALL] | READASGN | None | 15 | 3.6 | 3,709 | 3 | 13,023 | 3 |
|  |  | 1 to 4 | 164 | 39.8 | 48,732 | 39.5 | 177,900 | 41.2 |
|  |  | 5 to 10 | 128 | 31 | 37,658 | 30.5 | 129,404 | 29.9 |
|  |  | 11 to 20 | 61 | 14.9 | 18,132 | 14.7 | 62,656 | 14.5 |
|  |  | More than 20 | 45 | 10.8 | 15,170 | 12.3 | 49,112 | 11.4 |
|  |  | Total | 413 | 100 | 123,402 | 100 | 432,094 | 100 |
| 6c. Number of written papers or reports of any length [ACCHALL] | WRITEANY | None | 48 | 11.6 | 11,296 | 9.2 | 39,816 | 9.2 |
|  |  | 1 to 4 | 132 | 32.1 | 38,317 | 31.1 | 133,571 | 30.9 |
|  |  | 5 to 10 | 113 | 27.4 | 38,327 | 31.1 | 136,890 | 31.7 |
|  |  | 11 to 20 | 63 | 15.3 | 22,224 | 18 | 78,244 | 18.1 |
|  |  | More than 20 | 56 | 13.6 | 13,148 | 10.7 | 43,184 | 10 |


|  |  | Total | 411 | 100 | 123,313 | 100 | 431,705 | 100 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item 7 |  |  |  |  |  |  |  |  |
| 7. Mark the response that best represents the extent to which your examinations during the current school year have challenged you to do your best work at this college [ACCHALL] | EXAMS | (1) Extremely easy | 1 | 0.3 | 1,191 | 1 | 4,103 | 1 |
|  |  | -2 | 6 | 1.6 | 2,206 | 1.9 | 8,348 | 2 |
|  |  | -3 | 10 | 2.5 | 6,554 | 5.5 | 24,686 | 5.9 |
|  |  | -4 | 111 | 27.9 | 28,252 | 23.7 | 100,337 | 24.1 |
|  |  | -5 | 120 | 30.2 | 40,207 | 33.8 | 141,970 | 34.1 |
|  |  | -6 | 82 | 20.6 | 27,270 | 22.9 | 93,836 | 22.6 |
|  |  | (7) Extremely challenging | 67 | 16.9 | 13,334 | 11.2 | 42,639 | 10.3 |
|  |  | Total | 398 | 100 | 119,014 | 100 | 415,918 | 100 |
| Item 9: How much does this college emphasize each of the following? |  |  |  |  |  |  |  |  |
| 9a. Encouraging you to spend significant amounts of time studying [ACCHALL] | ENVSCHOL | Very little | 11 | 2.8 | 4,269 | 3.5 | 16,473 | 3.8 |
|  |  | Some | 55 | 13.6 | 25,244 | 20.5 | 90,092 | 20.9 |
|  |  | Quite a bit | 149 | 36.4 | 51,386 | 41.7 | 180,300 | 41.8 |
|  |  | Very much | 193 | 47.2 | 42,462 | 34.4 | 144,837 | 33.6 |
|  |  | Total | 409 | 100 | 123,361 | 100 | 431,701 | 100 |

## Student-Faculty Interaction

In general, the more interaction students have with their teachers, the more likely they are to learn effectively and persist toward achievement of their educational goals. Personal interaction with faculty members strengthens students' connections to the college and helps them focus on their academic progress. Working with an instructor on a project or serving with faculty members on a college committee lets students see first-hand how experts identify and solve practical problems. Through such interactions, faculty members become role models, mentors, and guides for continuous, lifelong learning.

| Item | Variable | Responses | Count | Percent | Count | Percent | Count | Percent |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item 4: In your experiences at this college during the current school year, about how often have you done each of the following? |  |  |  |  |  |  |  |  |
| 4k. Used e-mail to communicate with an instructor [STUFAC] | EMAIL | Never | 16 | 3.8 | 9,187 | 7.4 | 29,801 | 6.9 |
|  |  | Sometimes | 102 | 24.5 | 33,862 | 27.3 | 125,045 | 28.8 |
|  |  | Often | 128 | 30.9 | 39,551 | 31.9 | 139,304 | 32.1 |
|  |  | Very often | 169 | 40.8 | 41,230 | 33.3 | 139,766 | 32.2 |
|  |  | Total | 415 | 100 | 123,830 | 100 | 433,916 | 100 |
| 4I. Discussed grades or assignments with an instructor [STUFAC] | FACGRADE | Never | 33 | 7.8 | 8,796 | 7.1 | 37,027 | 8.5 |
|  |  | Sometimes | 146 | 35.2 | 48,199 | 38.9 | 176,236 | 40.6 |
|  |  | Often | 115 | 27.7 | 40,751 | 32.9 | 136,135 | 31.3 |
|  |  | Very often | 122 | 29.2 | 26,208 | 21.1 | 85,014 | 19.6 |
|  |  | Total | 416 | 100 | 123,954 | 100 | 434,411 | 100 |
| 4 m . Talked about career plans with an instructor or advisor [STUFAC] | FACPLANS | Never | 56 | 13.6 | 28,277 | 22.9 | 116,093 | 26.8 |
|  |  | Sometimes | 168 | 40.6 | 53,693 | 43.4 | 188,755 | 43.5 |
|  |  | Often | 119 | 28.8 | 27,298 | 22.1 | 84,899 | 19.6 |
|  |  | Very often | 70 | 17 | 14,433 | 11.7 | 43,810 | 10.1 |
|  |  | Total | 413 | 100 | 123,701 | 100 | 433,557 | 100 |
| 4 n . Discussed ideas from your readings or classes with instructors outside of class [STUFAC] | FACIDEAS | Never | 144 | 35.2 | 50,744 | 41.1 | 192,317 | 44.4 |
|  |  | Sometimes | 164 | 40 | 48,345 | 39.1 | 161,427 | 37.3 |
|  |  | Often | 67 | 16.3 | 16,902 | 13.7 | 54,943 | 12.7 |
|  |  | Very often | 35 | 8.5 | 7,512 | 6.1 | 24,044 | 5.6 |
|  |  | Total | 410 | 100 | 123,502 | 100 | 432,731 | 100 |


| 40. Received prompt feedback (written or oral) from instructors on your performance [STUFAC] | FACFEED | Never | 34 | 8.3 | 7,933 | 6.4 | 31,269 | 7.2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Sometimes | 143 | 34.5 | 40,232 | 32.5 | 143,457 | 33.1 |
|  |  | Often | 151 | 36.5 | 49,127 | 39.7 | 169,593 | 39.1 |
|  |  | Very often | 86 | 20.7 | 26,498 | 21.4 | 89,399 | 20.6 |
|  |  | Total | 413 | 100 | 123,790 | 100 | 433,718 | 100 |
| 4q. Worked with instructors on activities other than coursework [STUFAC] | FACOTH | Never | 240 | 58.9 | 77,888 | 63.3 | 289,153 | 67.2 |
|  |  | Sometimes | 117 | 28.8 | 29,749 | 24.2 | 94,290 | 21.9 |
|  |  | Often | 34 | 8.5 | 10,885 | 8.9 | 33,253 | 7.7 |
|  |  | Very often | 16 | 3.9 | 4,438 | 3.6 | 13,454 | 3.1 |
|  |  | Total | 407 | 100 | 122,960 | 100 | 430,150 | 100 |

## Support for Learners

Students perform better and are more satisfied at colleges that are committed to their success and cultivate positive working and social relationships among different groups on campus. Community college students also benefit from services targeted to assist them with academic and career planning, academic skill development, and other areas that may affect learning and retention.


| 13.1a. Academic advising/planning [SUPPORT] | USEACAD | Don't know/N.A. | 20 | 5.2 | 8,396 | 6.9 | 30,440 | 7.2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Rarely/Never | 64 | 16.3 | 34,661 | 28.6 | 136,617 | 32.3 |
|  |  | Sometimes | 191 | 48.8 | 56,280 | 46.5 | 190,040 | 44.9 |
|  |  | Often | 116 | 29.6 | 21,801 | 18 | 66,158 | 15.6 |
|  |  | Total | 390 | 100 | 121,137 | 100 | 423,255 | 100 |
| 13.1b. Career counseling [SUPPORT] | USECACOU | Don't know/N.A. | 63 | 16.5 | 24,454 | 20.3 | 84,423 | 20 |
|  |  | Rarely/Never | 175 | 45.4 | 60,000 | 49.7 | 212,113 | 50.4 |
|  |  | Sometimes | 94 | 24.5 | 28,253 | 23.4 | 97,644 | 23.2 |
|  |  | Often | 52 | 13.6 | 7,925 | 6.6 | 27,031 | 6.4 |
|  |  | Total | 384 | 100 | 120,632 | 100 | 421,211 | 100 |

CCSSE Benchmark Scores for SouthArk


CCSSE Benchmark Scores for SouthArk compared to AATYC


## Promising Practices

| Item | Variable | Responses | SouthArk |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Count | Percent |
| 1. During the current term at this college, I completed registration before the first class session(s). | COLLQ2623 | Yes; I was registered for ALL of my courses before the first class session(s) | 327 | 91.6 |
|  |  | Mostly; I was registered for MOST of my courses before the first class session(s) | 14 | 4 |
|  |  | Partly; I was registered for SOME of my courses before the first class session(s) | 8 | 2.1 |
|  |  | No; I was NOT registered for ANY of my courses before the first class session(s) | 8 | 2.3 |
|  |  | Total | 357 | 100 |
|  |  |  |  |  |
| 2. The ONE response that best describes my experience with orientation when I first came to this college is: | COLLQ2624 | I took part in an online orientation prior to the beginning of classes | 21 | 5.9 |
|  |  | I attended an on-campus orientation prior to the beginning of classes | 129 | 36.4 |
|  |  | I enrolled in an orientation course as part of my course schedule during my first term at this college | 44 | 12.3 |
|  |  | I was not aware of a college orientation | 59 | 16.7 |
|  |  | I was unable to participate in orientation due to scheduling or other issues | 102 | 28.7 |
|  |  | Total | 355 | 100 |
|  |  |  |  |  |
| 3. During my first term at this college, I participated in a structured experience for new students (sometimes called a "freshman seminar" or "firstyear experience"). | COLLQ2628 | Yes, in my first term at this college | 111 | 31.8 |
|  |  | Yes, in my first AND in at least one other term at this college | 10 | 3 |
|  |  | Yes, but NOT in my first term at this college | 25 | 7.2 |
|  |  | No, I did not | 202 | 58 |
|  |  | Total | 349 | 100 |
| 4. During my first term at this college, I enrolled in an organized "learning community" (two or more courses that a group of students take together). |  |  |  |  |
|  | COLLQ2629 | Yes, in my first term at this college | 34 | 9.9 |
|  |  | Yes, in my first AND in at least one other term at this college | 19 | 5.5 |
|  |  | Yes, but NOT in my first term at this college | 14 | 4 |
|  |  | No, I did not | 279 | 80.7 |
|  |  | Total | 346 | 100 |
|  |  |  |  |  |
| 5. During my first term at this college, I enrolled in a student success course (such as a student development, extended orientation, student life skills, or college success course). | COLLQ2630 | Yes, in my first term at this college | 140 | 40.1 |
|  |  | Yes, in my first AND in at least one other term at this college | 13 | 3.6 |
|  |  | Yes, but NOT in my first term at this college | 32 | 9.1 |
|  |  | No, I did not | 164 | 47.1 |
|  |  | Total | 349 | 100 |

## Index of Survey Items Associated with Selected Findings Categories

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$4 \mathrm{f}, 4 \mathrm{~g}, 4 \mathrm{q}, 9 \mathrm{c}, 9 \mathrm{e}$

## Student Support Services

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## Student Learning <br> 5a-f

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[^0]:    ${ }^{1}$ Population data are those reported for the most recent IPEDS enrollment report.

